

CMC Global's List of Sub-Processors used for Standard Business Operations

This list applies to CMC Partnership Global Ltd and its wholly owned subsidiaries ("CMC Global") and is subject to CMC Global's ongoing review which may be updated from time to time. You can download a PDF version here.

CMC Global uses the following third-party sub-processors to help us provide our Services to you. These sub-processors process data that you provide to us and have contractually agreed to protect such personal data in accordance with applicable data privacy regulations and standards.

1. Key Sub-Processors

Sub-Processor	Description of Services	Transfer of Personal Data Applies To	Location of Data Storage
Administrate Limited (ADM)	CMC Global's training management administration platform (used internally)	All training and workshops (onsite and virtual delivery)	Ireland
Content + Cloud Limited	CMC Global's IT service management company	As CMC Global's IT service provider they have access to our systems and data	UK
Credly, Inc.	Digital badges and credentials	All training and workshops (onsite and virtual delivery)	USA
HubSpot, Inc. and UK partner ProsperoHub	Customer relationship management platform for marketing	All training and workshops (onsite and virtual delivery), and anyone who visits CMC Global's website and/or contacts CMC Global	USA
Microsoft Corporation (Microsoft Azure, Office 365 including Teams)	Cloud services, email and file storage Teams - online communication platform used to deliver virtual training courses and workshops, and other meetings	All those who engage with CMC Global	UK
Momentive Europe UC (Survey Monkey)	Surveys for participants feedback	All training and workshops (onsite and virtual delivery)	USA
Prosci, Inc.	Prosci change management training courses and workshops	All Prosci training and workshops (onsite and virtual delivery)	USA
Teachable, Inc.	Platform for accessing some of CMC Global's own training course resources (platform to access learning materials and downloadable templates)	CMC Global training only (not Prosci) (onsite and virtual delivery)	USA
Xero Limited	Cloud accounting platform	Any individual, sole trader or organisation making payments to or receiving payments from CMC Global	USA



2. Ancillary Sub-Processors

Sub-Processor	Description of Services	Transfer of Personal Data Applies To	HQ Location
Adobe Systems Software Ireland Limited	Adobe sign electronic signatures	CMC Global contracts for electronic signature	Ireland
Postal Services such as Royal Mail, FedEx, DPD etc.	Postal services for hardcopy resources	All training and workshops (onsite and virtual delivery) where postal address has been provided for hardcopy resources	Royal Mail – UK FedEx – Netherlands or USA DPD - UK
Stripe Payments UK, Ltd	Payment processing platform	Any individual, sole trader or organisation making payments to CMC Global	UK
Zoom Video Communications, Inc.	Online platform used to deliver virtual training courses and workshops, and other meetings	Virtual training and workshops where Zoom is used as the online classroom environment	USA

3. Successful Job Applicants & Employee Only Sub-Processors

CMC Global utilises other third-party contractors and suppliers including but not limited to suppliers whose platforms we use to support the delivery of our services, employment verification providers, criminal record check providers, benefit providers, travel providers, banks and external business advisors, such as lawyers, accountants and auditors. If you require any further information or have any questions regarding your personal data, our sub-processors and/or our processes, please contact our Data Protection Officer or if you are an employee, you can contact your HR Manager.